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9.2. The limited technical support shall be provided on email.

9.3. Ignatiuz shall understand the problem being faced by Licensee and assist with possible resolutions in form of step by step process, guide books, user manuals, FAQ’s etc.

9.4. Ignatiuz may on its sole discretion offer phone support to the Licensee. The Licensee agrees that the phone support shall be limited to a maximum of five (5) sessions of maximum one (1) hour each during every Subscription Period.

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13.2. Ignatiuz may make changes to the terms and conditions without notice to Licensee. All the changes made by Ignatiuz shall be defined in the “Amendments” section separately.

13.3. Licensee agrees that at any point of time, the Licensee’s use of the App will be governed by all the provisions of this EULA including any amendments. It will be Licensee’s responsibility to review the terms of this EULA including any amendments from time to time.

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14.1. If any provision in this EULA is held to be illegal, invalid or unenforceable, such provision(s) shall nonetheless be enforced to the fullest extent permitted by applicable law, so as to reflect the original intent of the parties. Such provision(s) shall not affect the legality and validity of the other provisions in this EULA.

15. **GOVERNING LAW AND DISPUTE RESOLUTION:**

15.1. This EULA shall be governed and construed by United States law, and supersedes all prior and contemporaneous oral and written proposals and communications respecting the subject matter hereof.

15.2. The Parties will use all reasonable efforts to solve any controversy that may arise from this EULA amicably at senior management levels of both parties. Disputes that cannot be settled amicably shall be settled at The Court of Common Pleas of Chester County, Pennsylvania.

16. **INTERPRETATION:**

16.1. If any provision of this EULA is held illegal or unenforceable by any court of competent jurisdiction, such provision shall be deemed separable from the remaining provisions of this EULA and shall not effect or impair the validity or enforceability of the remaining provisions of this EULA.